

Bachmann AG
Spichermatt 17
6370 Stans

Personal information (please complete in full)

First name:

Last name:

Address:

City, ZIP code:

E-mail:

Phone number:

Return form

Please always include a copy of the purchase receipt or warranty certificate.

What are you returning?

Device (model):

Device ID/IMEI*:

Has the SIM card been removed?

Reason for your return:


The mobile phone does not work (at first use)

What is defective?

The mobile phone no longer works (after use)

What is defective?

 **Questions about your plan?** Please contact our Customer Service on 0900 00 44 88 (CHF 1.50/call)

 info@bachmann-ag.org - <http://www.bachmann-ag.org>

* The 15-digit serial number (IMEI) appears on the mobile phone display with the key combination *#06# or can be found under the battery on a label.