

yallo Home 4G

The flexible solution for your wifi

- 4G highspeed internet
- Unlimited data
- Simple plug & play

yallo

Prices

Basic monthly fee (without discounts)	CHF 49.-
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Activation fee, incl. SIM card	CHF 59.-
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Mobile Internet in Switzerland

Data volume	Unlimited (included)
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Data speed	4G+ high-speed Internet, up to 300 Mbit/s (download) and 150 Mbit/s (upload) Suitable for all Internet applications, such as surfing, e-mail, messaging, Skype, music streaming and video streaming (full HD) on multiple devices simultaneously.
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Note	The transmission speeds indicated represent optimal performance and are not guaranteed. Actual Internet speed depends on factors such as topography, network coverage, distance to transmission tower, signal strength inside/outside buildings, or other factors, and may be slower than the maximum indicated Internet speed.
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	A deprioritization is carried out for customers whose monthly data usage is higher than 99.98% of all other customers, based on an average determined on a quarterly basis (status Sept. 2019: approx. 500 GB per month). Additional information here .
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SMS/MMS within Switzerland

SMS/MMS to Swiss networks	CHF 0.15 per SMS, CHF 0.50 per MMS
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Mobile Internet abroad (roaming)

Standard roaming rates The plan is blocked for use abroad (roaming).

Contract duration

Minimum duration 0 / 24 months

Cancellation The plan can be cancelled with a notice period of 60 days at the end of each month, after the minimum contract period has expired.

Switching plans In the case of a plan upgrade, customers can switch between yallo plans on the first day of the following month at no charge. Plan downgrades may result in additional charges. For more information, please call our customer service team at 0840 00 33 77.

Billing Billing of the basic monthly fee begins after activation. The basic fee is automatically billed on a monthly basis until the plan is cancelled. If you sign up during a billing month, the basic monthly fee will be charged on a prorated basis.

Other items

Service charges See the [price list for service fees](#).

Replacement SIM cards CHF 59 for a replacement SIM card or a SIM card in a new format.

Bill Bill via e-mail without itemized call history: Free
 Bill via e-mail with itemized call history: CHF 5 (only on request)
 Bill via postal mail without itemized call history: CHF 4
 Bill via postal mail with itemized call history: CHF 10 (only on request)

Bills are not generated until total charges reach CHF 15. Charges of less than CHF 15 will be added to the next bill. However, you can view your bill details anytime in your [my yallo](#) account.

Network coverage See [network coverage map](#).

Support Call us at 0900 00 44 88 (CHF 1.50 per call) or log into your my yallo account. In your [my yallo](#) account, you can access your current costs and bills at any time, change your cost protection settings (block premium rate services), or activate useful add-on and savings options (mobile surfing, roaming).

Components of the contract - Contract for mobile phone services
 - Special provisions for mobile phone services
 - General Terms and Conditions