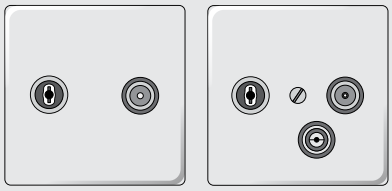
YALLO HOME MAX CABLE

- 1 Gbit/s high speed
- Cable router with dual-band Wifi (2.4 GHz/5 GHz)
- Easy Plug & Play set-up

	Costs
Monthly fee	CHF 80
Activation fee	CHF 99
WLAN/Wi-Fi modem (Internet Box)	Included (on loan)
Billing	The monthly fee is billed after activation. The monthly fee is automatically billed on a monthly basis until the product is canceled. With activations during a current billing month, the monthly fee will be charged on a pro-rated basis.

	Internet services
Data volume	Unlimited
Download speed	Up to 1 Gbit/s
Upload speed	Up to 100 Mbit/s
Individual speed	The transmission speeds listed represent optimum performance and are not guaranteed. Actual internet speed depends on individual factors that are under the control of the customer or a third party, such as the capacity of the end device, type of connection in the residence, the building's structural characteristics, the distance to the next telephone switchboard, the quality of the connections or other factors and may be slower than the specified maximum internet speed. Cumulative and simultaneous use by various end devices (e.g., TV, mobile & laptop) reduces the bandwidth available for each device.

	Contract duration
Minimum duration	24 months
Cancellation	The contract duration of yallo Home Max Cable is 24 months. The product can be canceled at the end of the contract period or at any time with due regard to the general notice period of 2 months to the end of any month.
Cancellation contact	The subscription must be canceled either by phone or through yallo Chat. More details are available on our website. Cancellations submitted via letter or e-mail are not valid. You can reach us Monday to Friday, 9 a.m. to 5 p.m.: Give us a call at 0840 00 33 77 or use our chat. Our cancellation service is also free of charge. You can take advantage of our free hotline (in Switzerland). Our convenient chat function is free of charge and available from anywhere in the world.
Early cancellation	If the contract is terminated before reaching the minimum contract duration, the monthly fees for the remaining period must be paid in full.

	Miscellaneous
Availability	Please check the availability of cable at your address. To use yallo Home Max Cable a 3-in-1 cable connection is a prerequisite for installation and connection. You will need one of these cable sockets:  2-hole socket 3-hole socket There are apartments that have a cable socket with 2 holes and those with 3 holes. In both cases this is the cable connection.
Cable connection activation period	The activation can take 3 to 15 working days. (or later, depending on the wish date)
Current provider	Your existing internet contract with your current provider won't be terminated automatically. You have to cancel the contract with your current internet provider yourself. Please observe the notice periods.
Service fees	See price list service fees
Support	Free sales consultation: call 0800 00 48 53 (Mon.–Fri., 9 a.m. to 8 p.m./Sat.–Sun., 10 a.m. to 2 p.m.) Customer Service Chat tool (on the web page): Mon.–Fri., 9 a.m to 8 p.m./Sat.–Sun., closed or Customer Service hotline (CHF 1.50/call): call 0900 00 44 88 (Mon.–Fri., 9 a.m. to 8 p.m./Sat.–Sun., 10 a.m. to 7 p.m.)